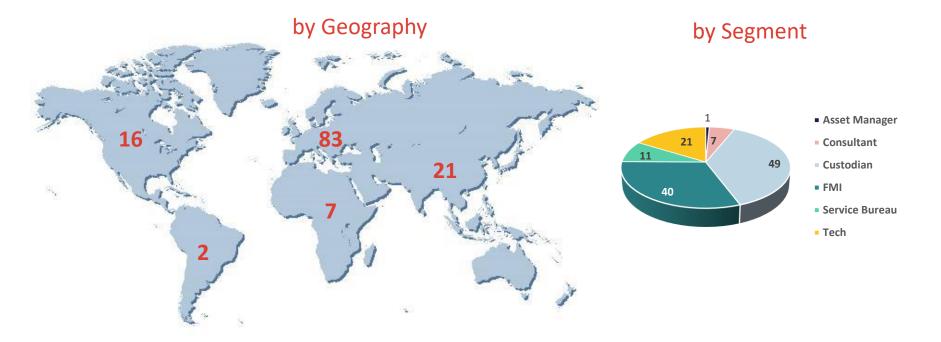


Welcome

Disruption in Securities Services – the Opportunities and Challenges



129 Symposium Attendees by Geography and Segment





Standard Bank of South Africa Standard Chartered Bank State Street Bank and Trust

Swiss Re Management Taiwan Depository & Clearing Tata Consulting Services The Mauritius Commercial Bank The Stock Exchange of Thailand

The ValueExchange

Zürcher Kantonalbank

SIX SLIB

SWIFT

TMX U.S. Bank UBS UniCredit VP Bank

129 Symposium Attendees from 78 Firms

Accenture Plc	CSCS PLC	Intesa Sanpaolo
Amazon	Deutsche Bank	ISSA
B3 S.A. Brasil	Deutsche Börse Group/Clearstream	J.P. Morgan
Bank Vontobel	Deutsche WertpapierService Bank	KBC Bank
Banque Internationale à Luxembourg	DTCC	Korean Securities Depository
Banque Pictet & Cie SA	Erste Group Bank AG	Landesbank Baden-Württemberg
BNP Paribas	Euroclear	LGT Financial Services
BNY Mellon	Federal Reserve Financial Services	Liechtensteinische Landesbank
Broadridge	FIS	Macao CSD
Brown Brothers Harriman	FMDQ Group	Montis Group Limited
Сарсо	Fnality UK	MUFG Bank
Central Depository Bulgaria	GlobeTax	Myriad Group Technologies
Central Depository Services India	Goal Group Limited	NASDAQ
Central Securities Depository Ghana	Hong Kong Exchanges and Clearing	National Stock Exchange of India
China Sec. Depository and Clearing	Hobson Cardew	Northern Trust Corporation
Citigroup	HSBC	Proxymity
Clearstream Banking	Incentage	Raiffeisen Bank International
Coherent	Indeval	S&P Global
Commerzbank	Infosys	Saudi Stock Exchange (EDAA)
Credit Suisse	Institutional Shareholder Services	SEB



Key Achievements 2022-2023

Connecting

- Increased and broadened ISSA Membership and Board
- ISSA Member Survey
- 2023 Working Group Events
- New marketing tool to enable better communication with Members
- Africa in Focus event
- CNBC Interview

Collaborating

- 21st ISSA Symposium
- Increased Working Groups from 8 to 11
- ISSA at SIBOS (two panels on Standards and DLT / Women in Action)
- ISSA at Post Trade 360 & SMPG
- Collaboration with other Associations
- Working Group surveys
- 25 reports and articles published

Effecting Change

- ISSA Questionnaire on
 Financial Crime Compliance added to the SWIFT Registry
- DLT Podcast series
- ISO 20022 Education and Resource Centre
- Cyber Awareness presentations

Plus 16 Members

since last Symposium 25 8 139 20 15 2 5 10 2 0 2 5 2 4 -2 1 117 -6 0 Q4 Q2 Q2 Q1 Q2 Q3 Q1 Q3 Q4 Q1 Q3 Q4 Q1 2020 2021 2022 2023

Membership Development (2020 to date)



Homework from 2022 Symposium

- To create a rolling five-to-ten-year view of the future of Securities Services
- To collaborate with regulators
- To broaden the membership base
- To investigate talent and what was called federated learning options i.e. education
- To explore the challenges and potential solutions for Customer Due Diligence