

ISSA's Symposium...

... this year has been a resounding success!

Spontaneous feedbacks received during and after the Symposium were extremely positive. A formalized survey initiated after the event revealed the following marks:

- Very good rating for the choice of topics, quality of speakers and supportiveness of Symposium pre-reading materials.
- Excellent rating for the pre-Symposium and event-related administration and support by the CEO Office.

Various interesting topics for future inclusion were suggested. These proposals will be taken into consideration when compiling the agenda of our 20th event in 2020.

This Newsletter announces the release of ISSA's Symposium Report written by Dominic Hobson as well as a number of presentations and videos shown during the event.

Privacy Policy

In view of the recent enactment of the General Data Protection Regulation in the European Union, ISSA has published an updated privacy statement/privacy policy, which can be accessed [here](#)



ISSA's 19th Symposium

An all-time record of 129 senior delegates from ISSA member and non-member institutions attended our Symposium that took place in Zurich from 23 to 25 May this year. We had chosen the theme of our biennial event to be "Securities Services Industry: Disrupted?", whereby disruptive forces and trends as well as opportunities were discussed in distinct breakout groups. Many positive feedbacks received from participants are testimony of the right choice of topics and discussion platforms.

The key discussions and findings of the Symposium have been recorded by **Dominic Hobson**, whose concise report "An Account of Proceedings" is available on ISSA's website ([direct link](#)). The report focuses on the following topics:

- Strategic Challenges in the Financial Services Industry
- Cyber-Security Risks in the Securities Value Chain
- Distributed Ledger Technology
- Robotics and Artificial Intelligence
- ISSA's Financial Crime Compliance Principles

Various presentations and two videos shown during the Symposium have also been made available on [ISSA's homepage](#).

In addition to the topics reflected in Dominic's report, **William Hodash**, the Chairman of ISSA's Operating Committee, provided the Symposium participants with an update of the current ISSA Working Group activities. He highlighted the member benefits of participating in ISSA Working Groups and made an appeal to the attendees to use the opportunity to delegate experts into the different Working Groups.

As a rule, ISSA's General Assembly takes place on the occasion of ISSA's biennial Symposia. This year's Assembly welcomed **Lee Waite**, Citibank, as new ISSA Chairman, succeeding Tom Zeeb, SIX Securities and Exchanges, in this role. It also welcomed **Phil Brown**, Clearstream, as ISSA's new Vice Chairman

ISSA is pleased to announce that the 20th ISSA Symposium is scheduled to take place from **3 to 5 June 2020**.

With best personal regards,
ISSA CEO Office